

From: Mike Weeks [mailto:msweeks1768@msn.com]

Sent: Wednesday, April 03, 2013 8:47 PM

To: PUC

Subject: lakes region water company and yet ANOTHER RATE INCREASE

I can not believe that we have yet another rate increase on our water bill? Why is it our responsibility for their inability to have updated the lines prior to waiting for major breaks. Or it more likely seems that when someone who does not live here water lines break in their house and the water runs for weeks and nobody shuts it off. It seems to be our, the residents problem that has not had any issues? This happens all the time here in Balmoral and Suissevale. Or the latest was a break under the main road (town road) and they took over a month to repair it. Then when they did we had to suffer with a crappy repair to the road with a huge bump. This is all over the community, they come in and make a mess to repair something and don't put things back the way they were. And who pays for that we do a second time? How about they pay for their mistakes and repairs for once. They repaired a friend's leak in his nice lawn once, left it a rocky and sandy mess. No loam replaced, no seeds put out. Why so we have to pay someone to fix what they are supposed to. ENOUGH WITH THE INCREASES. The water isn't even that good, half the time it irritates your skin to shower.

My daughters only liquid intake is water, that's all she will drink and I am afraid to have her drink too much of this with the chemical smell we have on occasion.

I have always also been told that if you put in a well you still have to pay their base rate? How the hell is that? I am fed up with all these increases. Also we pay for all this and they are filling tanker trucks at the top of the hill for other systems around the state or swimming pools. Seems every time I try to save water my bill goes up.

I guess it really comes down to thanks to you!!!!!!!!!!!!!!